

## Inception Value Policy Wording

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### 1. Inception Value Policy

In the event that the vehicle insured by this policy is a total loss (i.e. stolen, hijacked or written off), the company shall settle the insured's claim as follows:

- 1.1. **If the vehicle is financed** the company shall pay the financial institution (any balance left over will be paid to the insured) the higher of:
  - a. the outstanding balance that the insured owes as at the date of loss;  
or
  - b. retail value as at the inception date of this Inception Value Policy;
    - 1.1.1. less the retail value as at the date of loss;
    - 1.1.2. less any excesses under this Inception Value Policy.
- 1.2. **If the vehicle is not financed** the company shall pay the insured the inception value: less
  - 1.2.1. the retail value as at the date of loss;
  - 1.2.2. any excesses under this Inception Value Policy.
- 1.3. **Definition of terms**
  - 1.3.1. **The company** shall mean Renasa Insurance Company Limited;
  - 1.3.2. **Inception value** shall be the retail value as at the inception of the Inception Value Policy with the company;
  - 1.3.3. **Retail value** shall be determined as per the publication of the Mead & Mc Grouther Auto Dealers Digest; please note that IVP specifically excludes vehicle extras. That is, IVP insures only the basic vehicle's retail value without any adjustment for extras or vehicle condition.
  - 1.3.4. **Outstanding balance** refers to the outstanding balance that the insured owes a financial institution as at the date of loss; less any:
    - 1.3.4.1. overdue instalments and arrear interest as at the date of loss;
    - 1.3.4.2. rebates the insured would have been entitled to had the insured settled the loan as at the date of loss;
    - 1.3.4.3. refunds due to the insured or the financial institutions;
- 1.4. **Vehicle** shall be restricted codes 1 and/or code 2 as per the applicable Road Traffic Regulations in South Africa.
- 1.5. **Claims Processing Requirements:**

In order to consider processing your claims, the following documents are strictly required and form the condition of IVP cover:

  - 1.5.1. **Agreement of Loss ("AoL") confirming the total loss of your vehicle:** we require original or certified copy of **AoL** signed by you

and the insurer (or their authorised representative) of the underlying comprehensive policy covering your vehicle; **and**

- 1.5.2. **Deregistration or transfer of ownership documents:** we require original or certified copy of deregistration or transfer of ownership of your vehicle into the name of the insurer (or their authorised representative) of the underlying comprehensive policy on your vehicle; **and**
- 1.5.3. **Settlement letter from your bank for financed vehicles:** if your vehicle is financed - we require original or certified copy of the settlement letter from your bank stating the outstanding balance on your vehicle.

**1.6. Inception Value Policy does not pay the insured:**

- 1.6.1. if the underlying comprehensive insurance is repudiated or rejected;
- 1.6.2. if the underlying comprehensive policy is voided or cancelled;
- 1.6.3. for any amounts payable by the insured in respect of the underlying comprehensive insurance and this insurance policy (including, but not limited to outstanding premiums and the excess amounts applicable);
- 1.6.4. if you accepted cash settlement in lieu of writing off your vehicle.

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**Section B: Specific terms and conditions**

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**2. Terms and conditions: applicable to all aspects of this Inception Value Policy**

**2.1. Premium Payments**

- 2.1.1. If the insured places a stop payment on the payment of the premium, this Policy will automatically be cancelled from the date that the premium was due to be paid.
- 2.1.2. The company may change the amount of premium payable under this Policy at any time but if the company does thirty (30) days written notice of the change will be given to the insured.

**2.2. Grace Period**

- 2.2.1. Should the insured have a claim during the grace period mentioned in the General Terms and Conditions, the company will not process the claim until the outstanding premiums has been received.

**2.3. If this insurance policy is cancelled due to the non-payment of premiums then cover shall terminate.**

**2.4. Reinstatement of cancelled policy**

If the insurance policy is cancelled due to the non-payment of premiums (either the comprehensive cover premium or the inception

value premium) then notwithstanding that the comprehensive policy may be reinstated, the Inception Value Policy shall not be reinstated but may be reissued from the date that the insured requested reinstatement and the value shall be the retail value as at the inception of the replacement Inception Value Policy.

**2.5. Underlying Insurer Policy**

All the terms, conditions, exclusions, exceptions and warranties (General and specific/special) applicable to the underlying policy are deemed to be incorporated and applicable to this policy with the exception that;

2.5.1. Any premium adjustment clause/condition shall not apply to this policy;

2.5.2. More specific terms, conditions, exclusions, exceptions and warranties shall override any other terms, conditions and warranties.

### 3. Financial Advisory and Intermediary Services Act (FAIS ACT), Act No.: 37 of 2002

In terms of FAIS, policyholders are entitled to the following information:

Intermediaries	Underwriter(s) / Insurer(s)	Regulators and Ombud
<p><b>1.1. Phik'a Insurance Brokers (Pty) Limited;</b></p> <p><b>Reg. No.:</b> 2007 / 001083 / 07;</p> <p><b>(FSP No.: 39213);</b> "IVP UMA"</p> <p><b>Physical address:</b> Renasa House, 170 Oxford Road, Melrose, Johannesburg, 2000.</p> <p><b>Postal Address:</b> P.O. Box 412072, Craighall, 2024.</p> <p><b>Tel No.:</b> (+2711) 380-3134.</p> <p><b>Email:</b> <a href="mailto:Motumi.molewa@ivp-uma.co.za">Motumi.molewa@ivp-uma.co.za</a></p> <p><b>Compliance officer:</b> Moonstone</p>	<p><b>1.2. Renasa Insurance Company Limited.</b></p> <p><b>Reg. No.:</b> 1998/000916/06</p> <p><b>FSP No.:</b> 15491</p> <p><b>Physical address:</b> Renasa House, 170 Oxford Road, Melrose, Johannesburg, 2000.</p> <p><b>Postal Address:</b> P.O. Box 412072, Craighall, 2024. <b>Tel No.:</b> (+2711) 380-3080;</p> <p><b>Fax No.:</b> (+2711) 380-3088</p> <p><b>Compliance officer:</b> Renasa Compliance Officer.</p> <p><b>Address:</b> Renasa House, 170 Oxford Ave, Melrose, 2196, (+2711) 380-3080; <b>Fax No.:</b> (+2711) 380-3088</p> <p><b>Web:</b> <a href="http://www.renasa.co.za">www.renasa.co.za</a></p> <p><b>1.3. SASRIA LIMITED:</b></p> <p><b>Reg. No.:</b> 1979/00287/06</p> <p><b>Physical Address:</b> 22 Impala Road, Chislehurst, Sandton, 2196.</p> <p><b>Postal Address:</b> PO Box 7380, Johannesburg, 2000.</p> <p><b>Tel No.:</b> (+2711) 783-0171</p> <p><b>Fax No.:</b> (+2711) 783-0781</p> <p>Notification Procedures E-mail Address <a href="mailto:info@sasria.co.za">info@sasria.co.za</a></p> <p>Complaints in respect of Representative</p>	<p><b>1.4. PARTICULARS OF THE FAIS OMBUD:</b></p> <p>Particulars of the Ombud who is available to advise you in the event of a claims problem that is not satisfactorily resolved by the insurance intermediary and/or the insurer: Short-term Insurance Ombud</p> <p>Tel: (011) 726-8900. Fax: (011) 726-5501, Email: <a href="mailto:info@osti.co.za">info@osti.co.za</a>.</p> <p>website: <a href="http://www.insuranceombudsman.co.za">www.insuranceombudsman.co.za</a></p> <p>P.O. Box 32334, BRAAMFONTEIN 2017</p> <p><b>1.5. PARTICULARS OF THE REGISTRAR:</b></p> <p>Financial Services Board</p> <p>Tel: (011) 428-8000. Fax: (012) 347-0221</p> <p>website: <a href="http://www.fsb.co.za">www.fsb.co.za</a>,</p> <p>PO Box 35655, MENLO PARK, 0102.</p>

to be addressed to: The Manager  
Technical

Sasria Limited P.O. Box 7380,  
Johannesburg, 2000.

You are required to submit to the insurer  
all relevant documentation relating to  
your claim.